



Agenda

April 26-27, 2024

**Marriott Westchester
670 White Plains Rd
Tarrytown, NY 10591**



7:00 a.m. – 8:00 a.m. – Breakfast

7:30 a.m. – 9:30 a.m. – Check-in and Vendors

8:00 a.m. – 9:00 a.m. (plenary)

CSEA/VOICE Member Benefits

OCFS Topic Code: N/A

Traducción al español en vivo disponible.

Description: We will make introductions and deliver valuable information including money saving CSEA Member Benefits you may not know about, how to use our new NO COST tele-health benefit that CSEA negotiated with AllyHealth exclusively for all CSEA/VOICE bargaining unit members. Learn how it can be used by your household family members and offers discounted prescription coverage. We will also learn details about the coverage and how to activate our accounts. Finally, we will be learning about the brand-new Log-A-Tot benefit designed to streamline paperwork and logging as we work each day, making recordkeeping easier.

9:30 a.m. – 11:00 a.m. (choose one)

CSEA 101 – All About Our Union

OCFS Topic Code 5-Business Records & Maintenance Management

Traducción al español en vivo disponible.

Description: Today's Unions have to work hard every day to hold on to what we have accomplished. The strength of our union depends upon member involvement and the recruitment and education of new activists. The focus and purpose of the AAU curriculum is to educate members on the history of the Civil Service Employees Association (CSEA) as an organization from its inception in the early 20th century to today. Participants will also learn how they fit within the organization by learning about their own history being VOICE members.

Presenter: CSEA Education and Training / Nisha Stillwell-Frankson, Ph.D.

The Aspire Registry for Leaders: Tools and Resources for Family Child Care Providers

OCFS Topic Codes: 3-Program Management, 5-Business Records & Maintenance Management, 7-Statutes and Regulations

Traducción al español en vivo disponible.

Description: This workshop provides an overview of The Aspire Registry- New York's workforce registry for early childhood professionals and New York Works for Children- the state's integrated professional development system to Early Childhood Program leaders who provide supervision and support to teaching staff During this interactive presentation, we will walk you through The Aspire Registry system and provide an overview of the many resources available to registry members and leaders; including how to find and request high quality professional development through the PD Finder, track training to meet licensing requirements and support teaching staff with annual performance reviews, and learn how to effectively administer an organization account as a program management tool.

Presenter: Aspire



9:30 a.m. – 11:00 a.m. (choose one) (continued)

Setting Up a Family Child Care Learning

Environment *(Held in Spanish)*

OCFS Topic Codes: 3-Program Management, 1-Principles of Childhood Development

Description: Family Child Care providers will learn to create and prepare a learning environment that is appropriate for mixed age groups.

Presenter: Joselly Santos, More than 13 years experience in child care, expert in innovative, network strategies to support family child care quality practices that lead to improved outcomes for infants and toddlers and their families in programs, B.B.A, B.A-Sociology, M.ED- Early education. *(This session will be held in Spanish. English session held at 2 p.m.)*

Getting Organized

OCFS Topic Codes: 3-Program Management, 5-Business Records & Maintenance Management, 7-Statutes and Regulations
No hay traducción disponible.

Description: Child care providers are responsible for a lot of paperwork. This workshop will help participants get and stay in compliance with the Office of Children and Family Services, Child Care Assistance Program and Child and Adult Care Food Program regulations and procedures. Tips will be shared to set up a system that will make it easier for providers to manage documents.

Presenter: CSEA/VOICE

11:30 a.m. – 1:00 p.m. (choose one)

Protecting Your Program from Allegations of Abuse and/or Neglect

OCFS Topic Code 1-Principles of Childhood Development, 4-Safety & Security, 6-Child Abuse and Maltreatment Identification and Prevention
Traducción al español en vivo disponible.

Description: Providers are frequently told the best way to protect themselves against this type of allegation is “don’t abuse and neglect children”. Unfortunately, it’s not that simple. Many providers who have not abused or neglected children find themselves totally unprepared for these types of allegations. This workshop will offer providers effective tools and strategies that can help them avoid false allegations. In addition, providers will receive information about ways to mitigate the potential damage these types of allegations and subsequent investigations often cause.

Presenter: Sharon Woodward, Executive Director of Woodward Consulting, More than 50 years working in child care, former center director, now provides training, advocacy and consultation, published author.

Organize and Advocate for Family Child Care

OCFS Topic Code 3-Program Management, 5-Business Records & Maintenance Management
No hay traducción disponible.

Description: This session will include an overview of organizing and advocacy in family child care at local, state, and national levels with a focus on New York’s state supervised – county administered system. Participants will learn the basics of developing an effective strategy, starting with an understanding of who makes what decisions at

state and national levels. The session will include concrete examples of effective organizing and advocacy that resulted in wins for family child care and working families in New York.

Presenter: Denise Dowell, Ph.D, respected and accomplished national early childhood education policy and advocacy expert, former CSEA Director of Childcare Programs

Meet and Greet with the OCFS Division of Child Care Services

OCFS Topic Code 3-Program Management, 7-Statutes and Regulations

Description: OCFS will provide an overview of the childcare elements included in the enacted budget, share information about the work of the recently reconvened Child Care Availability Task Force, and provide information and updates on the availability and utilization of the Child Care Assistance Program. There will be time at the end for questions and answers.

Presenter: Office of Children and Family Services

Put it in Writing: Parent Handbook and Contracts

OCFS Topic Codes: 4-Safety & Security, 5-Business Records & Maintenance Management, 7-Statutes and Regulations
No hay traducción disponible.

Description: This session will enable providers to establish a business relationship with parents, identify the key elements of policies and procedures, and enforce agreements with parents.

Presenter: CSEA/VOICE



2:00 p.m. – 3:30 p.m. (choose one)

Is Your Program Ready for NAFCC (National Association for Family Child Care) Accreditation?

OCFS Topic Codes: 1-Principles of Childhood Development, 4-Safety & Security, 5-Business Records & Maintenance Management
No hay traducción disponible.

Description: The training session will cover how to become accredited through the National Association for Family Child Care. It is an overview of the accreditation program and the steps required for accreditation.

Presenter: CSEA/VOICE

What is QUALITYstarsNY?

OCFS Topic Code 3- Program Management
No hay traducción disponible.

Description: During this session participants will gain an understanding of QUALITYstarsNY, the Quality Rating and Improvement System, accessible to all Family Child Care Providers in NYS. Participants will learn about the various elements of our QRIS, such as the Standards Inventory, ratings, the workforce registry, and the process of continuous quality improvement. Additionally, Providers will learn the expectations of both QUALITYstarsNY and Start with Stars; what's involved in participation; and how to apply to join.

Presenter: Kathy Moss, Quality Improvement Specialist, New York City/Hudson Valley

Setting Up a Family Child Care Learning Environment *(Held in English only)*

OCFS Topic Codes: 3-Program Management, 1-Principles of Childhood Development
No hay traducción disponible.

Description: Family Child Care providers will learn to create and prepare a learning environment that is appropriate for mixed age groups.

Presenter: Joselly Santos, More than 13 years experience in child care, expert in innovative, network strategies to support family child care quality practices that lead to improved outcomes for infants and toddlers and their families in programs, B.B.A, B.A-Sociology, M.ED- Early education.

(This session will be held in English. For Spanish, see 9:30 a.m. - 11 a.m. workshops.)

Understanding and Administering NARCAN

OCFS Topic Codes: 2-Nutrition & Health, 4-Safety & Security
Traducción al español en vivo disponible.

Description: The Naloxone (NARCAN) training course will teach CSEA/VOICE members the signs and symptoms to recognize an opioid overdose and will train on how to properly administer the opioid overdose reversal drug Naloxone. This training will also review the possible reactions of the individual once the NARCAN has been administered so they can be prepared for the possible reactions that may occur, and to recognize other potential health hazards, for example needle sticks and blood exposures, that may be present in the treatment area.

Presenter: CSEA Occupational Safety and Health Department

4:00 pm – 5:30 p.m.

Child Care Provider United's Historic Wins in California and A Primer on Rate Reform

OCFS Topic Codes: 3-Program Management, 5-Business Records & Maintenance
Traducción al español en vivo disponible.

Description: Representatives of United Domestic Workers Local 3930 out of California will discuss their 20-year fight for a contract and the campaign they built to get historic wins for child care providers including a first in the nation retirement plan. Yvonne Bramble, policy staff and researcher at AFSCME headquarters will provide a primer on rate reform: CCPU's campaign to ensure providers are paid based on the true cost of care rather than through the traditional market rate survey process.

Presenter: California Child Care Providers United and AFSCME



7:00 am – 8:00 a.m. – Breakfast

7:30 am – 9:30 a.m. – Check-in and Vendors

6:00 am – 7:00 a.m.

Community Care and Self Care

OCFS Topic Code 3- Program Management

No hay traducción disponible.

Description: Attendees will participate in chair yoga and will then complete a self-care assessment via their phones. The answers will be reviewed, and a plan will be created as a group. Chair yoga is considered low impact as all poses are seated with the support of a chair. The self-care assessment has questions about healthy habits where participants can scale their participation in those habits. Attendees will need to bring their cell phones.

Presenter: Ebony Smalls, LMSW, Founder of Mindful Moves

8:00 a.m. – 9:00 a.m. – Keynote (plenary)

Cultivating Leadership in Children

OCFS Topic Codes: 3-Program Management, 1-Principles of Childhood Development

Traducción al español en vivo disponible.

Description: Leadership is the ability to influence in ways that facilitates or undermines the development and learning of those being influenced. It begins with the vision of transforming lives in the best possible ways and teaching our children the skills and attitudes they need to transform their own lives toward their personal definition of success. Some of these skills are solving problems, communicating effectively, becoming responsible and trustworthy, and making wise choices. This keynote will explore how to raise children up to lead.

Presenter: Jeanine Fitzgerald

9:30 a.m. – 11:00 a.m. (choose one)

Communication Essentials for Child Care

OCFS Topic Codes: 1-Principles of Childhood Development, 3- Program Management 4-Safety & Security

No hay traducción disponible.

Description: Communication Essentials for Childcare Professionals: Creating Meaningful Connections is a comprehensive workshop designed to equip childcare providers with essential communication skills. This interactive session delves into the art of effective communication, emphasizing active listening, empathetic responses, and clear articulation when engaging with children, parents, and colleagues. Participants will explore practical strategies to foster strong connections, resolve conflicts, and cultivate a nurturing environment where meaningful relationships thrive. By mastering these communication essentials, attendees will enhance their ability to create lasting, positive impacts in childcare settings, fostering trust,

understanding, and collaboration among all stakeholders.”

Presenter: Jamie Rackl, Corporate Trainer

Power of Purpose: Inspiration and Education for Reimagining Your Business and Changing Your Mindset

OCFS Topic Code 3-Program Management
Traducción al español en vivo disponible.

Description: Participants will learn about 5 key ideas that revolve around the transformative power of purpose in our lives. Participants will be ignited with a deep sense of motivation, fulfillment and resilience which are key skills needed to help them change their mindset about their business.

Presenter: Ke'Shon Mack-Brown, Leadership Coach/Speaker/ Trainer/Consultant



9:30 a.m. – 11:00 a.m. (choose one) (continued)

Building Power Through Relationships

OCFS Topic Code 3- Program Management,
5-Business Records & Maintenance Management
No hay traducción disponible.

Description: Power is in numbers, and it takes trust and relationship to bind different people together into a force capable of winning change and working through challenge and conflict. During this workshop, participants will learn about the purpose and elements of one-to-one relational conversations, see a model relational conversation, and then practice holding relational conversations with other participants.

Presenter: CSEA Education and Training/Seth Liebson

Do Not Fix or Change Me

OCFS Topic Code 1-Principles of Childhood Development
Traducción al español en vivo disponible.

Description: Everyone misbehaves and this does not doom us to a life of failure. Whether the behavior is developmental or challenging, it is not the problem. All behaviors are symptoms of an unsolved problem. Often that unsolved problem is an unmet need. Since needs are the motivators of all behavior, this session will look at the myriad of needs children bring to our attention and effective approaches to moving beyond symptoms. The principle states, “Do not fix or change me, I am not broken. Instead understand me and teach because I am full of greatness.”

Presenter: Jeanine Fitzgerald

11:15 a.m. – 12:45 p.m. (plenary)

Most Commonly Cited Violations to Avoid

OCFS Topic Codes: 3-Program Management, 4-Safety & Security, 7-Statutes and Regulations
Traducción al español en vivo disponible.

Description: CSEA's Occupational Safety and Health Department along with the Office of Children and Family Services will be discussing the most commonly cited violations that can be easily avoided. Each participant will receive items to help ensure health and safety within your program.

Presenter: CSEA Occupational Safety and Health and Office of Children and Family Services

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Independent Childcare Educators*

